

APRIL 5, 2022

ACP NLAD System Update

MANDATORY USAC UPDATE REQUIRED BY MAY 1

Special notice from Tammie Herrlein:

There is a new field being required for service providers in NLAD. For all historical clients, service providers will be required to manually update each subscriber by using the batch template or by editing each subscriber individually.

What is changing?

There are 3 new data sections in the USAC NLAD system impacting existing subscribers and new enrollments.

| USAC Field | Field Description | Existing Subscriber | New Subscriber |
|-----------------------------|--|--|--------------------------------------|
| Consumer Fee | After ACP credit, is a fee charged? | All must be updated by May 1, 2022 | Required on new enrollment |
| Device Information | Description fields of ACP Device | If subscriber has device, default information required during update | Required on all new device purchases |
| Contact Phone Number | Optional - Must be populated if email and telephone number blank | | |

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Depiction of Changes

Available for Public Use

ACP Subscriber Management - Portal Enroll Subscriber

Optional

Required for all-existing and new subscribers by May 1

Required if Date in Device Reimbursement

| | |
|---|---|
| Telephone Information | |
| Service Type <input type="text"/> | Service Initiation Date MM/DD/YYYY <input type="text"/> |
| Consumer Email <input type="text"/> | |
| Telephone Number <input type="text"/> | |
| Contact Phone Number <input type="text"/> | |
| ETC General Use (optional) <input type="text"/> | |
| Consumer Fee <input type="radio"/> No <input type="radio"/> Yes | |
| Expected Rate (optional) <input type="text"/> | Expected Device Rate (optional) <input type="text"/> |
| One Time Device Reimbursement Date (optional) <input type="text"/> | One Time Device Type <input type="text"/> |

Required if Date in Device Reimbursement

| | |
|--|---------------------------------------|
| One Time Device Make <input type="text"/> | Device Co-pay <input type="text"/> |
| Device Model <input type="text"/> | Model Number <input type="text"/> |
| Device Delivery Method <input type="text"/> | Market Value <input type="text"/> |

Eligibility Information

AVP Program Exception
 No Yes

AMS Failure Exception
 No Yes

Duplicate Address Exception
 No Yes

School Lunch Exception
 No Yes

I understand the provider's obligations under the FCC's rules and orders to ensure that the consumer was presented with clear disclosures regarding the Affordable Connectivity Program (ACP) benefit and regarding their choices with ACP; and that the household provided affirmative consent to applying their ACP benefit to the service for which they are being enrolled.

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Additional Information

For additional information on the ACP Program and to seek assistance, please contact any of these members of the Vantage Point Solutions Consulting Team:

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