FCC Emergency Broadband Benefit Program

PREPARING FOR PROGRAM LAUNCH

The Federal Communications Commission (FCC) Emergency Broadband Benefit Program (EBB) will launch enrollment on **May 12, 2021**. Get ready to educate and enroll subscribers in the time limited program.

READINESS SNAPSHOT

To participate in the program and receive reimbursement for an EBB customer credit, a company must have an approved USAC Election, a qualified subscriber enrolled in NLAD, and an LCS claim submitted by the due date. Readiness might include:

Subscriber Application and Eligibility Verification Readiness

- National Verifier and/or Alternative Verification Process

Service Provider NLAD Enrollment/De-enrollment Preparation

- Affirmative Opt-In or Application
- Initial Disclosures
- Application of Credit on Consumer Invoice
- Announced End of EBB Program
- Final Notice

Service Provider USAC LCS Claim Submission Planning

- Are all still active subscribers?
- Did all subscribers utilize broadband?
- Submission by the 15th
  - ➢ *Note – First submission will be due June 15th for the preceding May.*

PREPARING FOR PROGRAM SUCCESS

Subscriber Eligibility

Subscribers who participate in SNAP, Medicaid, Veterans Pension, National School Lunch Program, or an identified tribal program will qualify for the EBB. Subscribers who are low income can qualify based on loss of income due to COVID-19 or low income at 135% of the Federal Poverty Level.

Qualifying Subscribers will receive $50 or $75 (tribal only) for broadband and $100 for a computer, laptop, or tablet per household.

To apply subscribers must apply and be approved via an FCC approved verification method (USAC's National Verifier or your company's specific eligibility verifying program).

> **» The consumer website is: https://getemergencybroadband.org/**

NLAD Enrollment/De-enrollment

To enroll subscribers, a service provider must have access to USAC's One-Portal System. Once in the system select Lifeline and National Lifeline Accountability Database (NLAD).
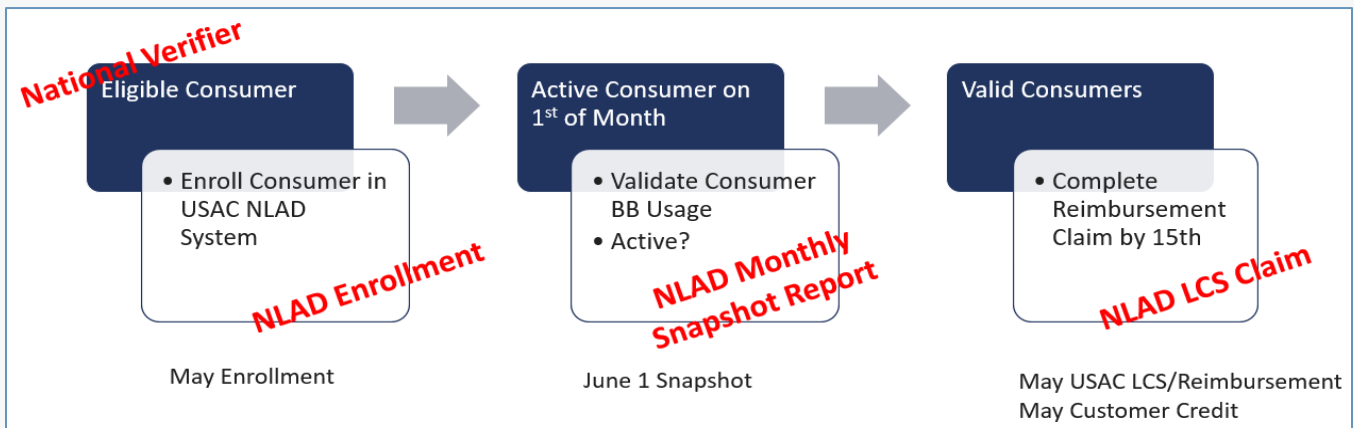
To enroll EBB subscribers in the NLAD system utilizing a batch file or API, users will be required to have a RAD ID associated with their user ID.

The subscriber must be enrolled in NLAD by the 1st of the month for the service provider to receive reimbursement for the prior month.

> **» For additional consumer information go to:**
> **https://www.usac.org/about/emergency-broadband-benefit-program/**

USAC LCS Claim Submission

Each month a claim for the prior month must be submitted by the 15th. Prior to submission, a service provider must validate the subscriber's eligibility and verify their usage:

National Verifier

Eligible Consumer
- Enroll Consumer in USAC NLAD System

NLAD Enrollment

May Enrollment

Active Consumer on 1st of Month
- Validate Consumer BB Usage
- Active?

NLAD Monthly Snapshot Report

June 1 Snapshot

Valid Consumers
- Complete Reimbursement Claim by 15th

NLAD LCS Claim

May USAC LCS/Reimbursement
May Customer Credit

IMMEDIATE ACTIONS RECOMMENDED

What can providers do now to prepare for the program launch by the FCC on May 12th? Vantage Point recommends validating your business practices and processes. Below are a couple of examples to review:

How will your company enroll the following types of subscribers?

- Existing lifeline (affirmative opt-in required)
- Existing broadband subscriber (EBB eligibility determination required)
- New broadband subscriber (EBB eligibility determination required)

How will your company manage the financial transactions?

- Customer credit
- Receipt of payment from SAM.gov

HERE TO HELP

For additional information on the EBB Program or if you would like Vantage Point Solutions guidance, please contact any of these members of the Vantage Point Solutions Consulting Team:

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Or contact your Customer Relations representative.